

Bar Coding of Council Bills - RISK MATRIX

Issue/Risk	Consequences if allowed to happen	Likelihood	Impact	Mitigation	Mitigated Likelihood	Mitigated Impact
Withdrawal of the range of area office services is challenged by members of the public	Damage to the councils reputation with customers	3	C	Promotion of the range of channels to access council services.	2	C
Withdrawal of services is challenged on equality grounds	Inability to achieve proposed savings.	2	D	An equality impact assessment has been undertaken which will ensure that the impact on any groups is minimised	2	C

Score	Likelihood	Score	Impact
1	Very Low	A	Low
2	Not Likely	B	Minor
3	Likely	C	Medium
4	Very Likely	D	Major
5	Almost Certain	E	Disaster